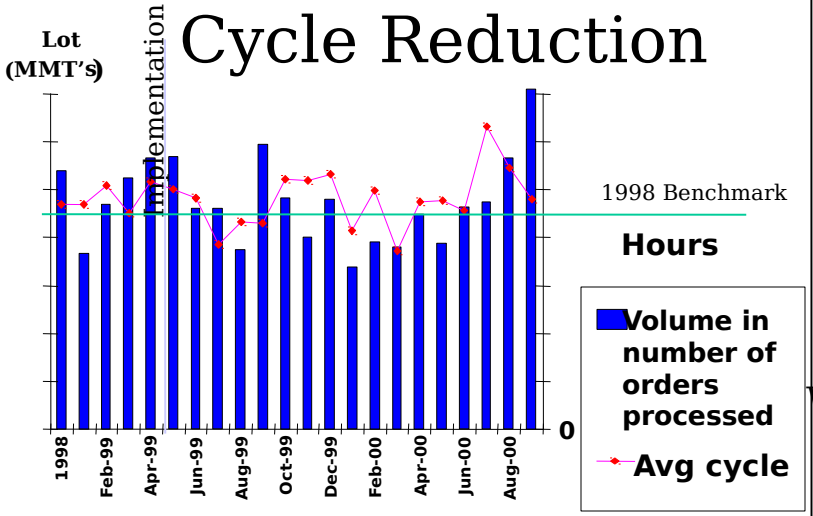
QMI

Cycle Reduction



Quality

Number of Reports of Discrepancy (RoD's) since implementation (5/3/99) -- 49

Wrong Quantity in a unit pack -- 8

Discrepant Label -- 15

Wrong Material Shipped -- 7

Missing Parts -- 19

Warranty Returns --

Zero Container Failures

Packaging Innovations

- Seven reports submitted
  - Blades in bags*
  - No metal caps
  - Source packaging*
- Fiberboard container edge crush test criteria
- Foam in Place reduction*
- Fiberboard Inserts*
- Preservation Reduction*
- Increased Automation
- Rationalized fiberboard across GEAE sites*
- Developing a Foam in Place Replacement-- Plastics Reduction
- Rationalized to one type of tape -- No longer use glass tape or wet tape.*

* Innovations directly attributable to Packaging Pilot

Packaging Material Costs

Dollars (000)

Note: 8% increase in fiberboard 1st qtr 2000